



ProCredit. We are an international group of development-oriented commercial banks for micro, small and medium enterprises (MSME), as well as private individuals. We are active in Southeastern and Eastern Europe, South America and Germany. Our overarching goal is to combine a high developmental impact with economic success.

For our Group Retail team, we are seeking a motivated

Senior Product Owner (m/f/d)

This position is based in Frankfurt am Main at ProCredit Holding, the listed parent company of our banking group.

The Group Retail team in Frankfurt will be responsible for developing, executing and continuously monitoring the implementation of the Groups and local ProCredit banks retail banking strategy, driving sustainable profitable growth in each country. The Group Retail team will conduct market research, identify and implement best practice in retail banking covering exceptional customer-centricity, excellent customer service, customer acquisition & retention and digital solution innovation.

As (Senior) Product Owner (m/f/d), you will be responsible for managing the development of key customer journeys and retail banking solutions, ensuring they deliver real value, meet user needs and support strategic priorities. You will drive product backlog management, lead requirement design and coordinate agile delivery across the Group and local teams.

Your role in our team:

- Creating, prioritizing and managing the product backlog in alignment with strategic goals and stakeholder feedback
- Translating customer needs into clear actionable requirements by working closely with UX, business leads and stakeholders
- Leading the design of initiatives, ensuring a balance between business value, technical feasibility and customer experience
- Managing dependencies with other Product Owners (m/f/d) and teams to ensure end-to-end delivery of features and journeys
- Coordination of user acceptance testing (UAT) and ensuring high-quality delivery and a smooth rollout in close collaboration with the Group and local teams

What we expect:

- A relevant university degree in business, IT, economics or related fields
- A minimum of 3-5 years professional experience as a Product Owner (m/f/d) or Business Analyst (m/f/d) in a digital and agile environment
- Experience in designing solutions with user needs, journey quality and long-term value in focus
- Excellent interpersonal skills coupled with an ability to align business and technical stakeholders and drive results across functions
- Ability to comfortably manage backlogs, defining acceptance criteria and prioritizing based on value and effort
- An excellent command of written and spoken English, being the working language in the department and within the ProCredit group; knowledge of languages spoken in the countries in which the ProCredit group operates is an advantage

What you can expect

- The opportunity to drive impact at Group-level
- A pleasant, dynamic and open working atmosphere and an international team
- Flat hierarchies and short decision paths
- Interesting and challenging tasks and cross-team project work
- A value-driven working environment focused on sustainability, transparency, and long-term development
- Flexible work arrangements with options for remote work
- Well-connected office location in the Bockenheimer district of Frankfurt am Main
- Comprehensive company benefits including a pension scheme, Deutschland Ticket (country-wide transportation pass), EGYM Wellpass (gym membership and online fitness), and JobRad (bike leasing program)
- Support with relocation for candidates moving from abroad

Have we caught your interest?

We look forward to receiving your application documents, including a motivation letter, salary expectation and desired starting date, by e-mail:

Jobs-group-retail@procredit-group.com

To learn more about the ProCredit group, please visit ProCredit Holding's website at:

www.procredit-holding.com

